



BETHEL

WATER DISTRICT/SEWER DEPARTMENT

NEW Mailing Address:

Bethel Water District/Bethel
Sewer Department
PO Box 244
Richmond ME 04357

Telephone: 207-836-2057

NEW Email:

BethelWDCustSvc@
mainerwa.org

NEW Customer Service Hours:

Monday – Friday (excluding
legal holidays)

9:00 AM – 4:00 PM

Payment Remittance Options

NEW Mail-In Address:

PO Box 244
Richmond ME, 04357
(Only Check, Money Order or Cashier
Checks accepted)

NEW Credit/Debit Card
Options (service fees apply)

By telephone:

1-855-786-5309

Online:

www.mainerwa.org/pay-a-bill

Dear Customers,

We are excited to announce that the Bethel Sewer Department has partnered with the Maine Rural Water Association to provide customer service and billing expertise. Maine Rural Water Association, headquartered in Richmond, is a statewide association offering managerial and financial assistance to Maine's water and wastewater utilities. As you may be aware, Maine Rural Water already provides these services to the Bethel Water District.

Customers will now receive a combined bill for water and sewer service. Additionally, customers may now pay both bills in one transaction, and call one number to address all billing and customer service questions.

For assistance with a Water emergency, please call 207-557-3177.

For assistance with a Sewer emergency, please call 207-515-1195.

Please update your records - Payments should be mailed to:

Bethel Water District
PO Box 244
Richmond ME 04357

Check, Money Order, Cashier Checks Only

**Checks for water and sewer service should be issued to
BETHEL WATER DISTRICT.**

The Town office will no longer be accepting payments for sewer bills. Payment may be mailed to the address listed above; additionally, credit/debit card payments made by phone or online are accepted through an automated third-party service. An additional service fee of 2.95% will be assessed. Customers must have their account number and balance available in order to use this service.

Bills are due upon receipt or within 25 days of the postmarked date. A late charge of 1% monthly will be applied to outstanding water balances (subject to change in accordance with Commission Rules, Chapter 870); a late fee of 6% will be applied monthly to outstanding sewer balances. Accounts with outstanding water balances are also subject to disconnection per Commission Rules, Chapter 660 and all accounts past due by more than 90 days are subject to lien action.