



2. Referral Partner Quick Guide

NEED HELP WITH FIREWOOD THIS WINTER?

Bethel Wood Bank provides limited, supplemental firewood heat assistance to local households having difficulty obtaining enough firewood.

Who may apply?

Households in Bethel, Greenwood, Woodstock, Hanover, Andover, Newry, Gilead, Albany Township, and Upton. Limited exceptions may be considered. Applicants do not need to be enrolled in another assistance program.

How much assistance is available?

Up to 1/2 cord in a single distribution and up to 1 cord during the heating season. A second allocation is not automatic and depends on continued need, inventory, seasonal demand, and capacity.

Do referral partners decide who qualifies?

No. Help identify need and connect the household with BWB. Bethel Wood Bank reviews applications and makes assistance decisions.

How does someone apply?

The household may complete the BWB application directly or receive help completing it by phone, in person, or through a referral partner. The applicant should only have to tell their story once.

What if the need is urgent?

Encourage the applicant to indicate the urgency clearly on the application and contact BWB directly when there is an immediate risk of running out of usable firewood.

Pickup or delivery?

Pickup is standard. Limited delivery may be considered for households facing age, disability, mobility, transportation, medical, or caregiving barriers. Delivery is not guaranteed.

Simple referral script

“Bethel Wood Bank provides supplemental firewood heat assistance to households in our area that are having difficulty obtaining enough firewood. You don't need to know whether you qualify before applying. Complete the short application and the Wood Bank will review your circumstances and contact you.”

Questions / referrals: bethelwoodbank@gmail.com | bethelwoodbank.org

Supplemental. Local. Need-Based. | bethelwoodbank.org | bethelwoodbank@gmail.com



3. Applicant Guide - How to Apply

SUPPLEMENTAL. LOCAL. NEED-BASED.

If your household is having difficulty obtaining enough firewood to stay warm, Bethel Wood Bank may be able to help.

1 | CHECK THE SERVICE AREA

BWB serves Bethel, Greenwood, Woodstock, Hanover, Andover, Newry, Gilead, Albany Township, and Upton. Limited exceptions may be considered.

2 | COMPLETE A SHORT APPLICATION

Tell us about your household, how you heat your home, your current firewood supply, and what is making it difficult to obtain enough wood. You do not need to be receiving another assistance benefit to apply.

3 | BWB REVIEWS YOUR REQUEST

We consider need, urgency, current firewood supply, household circumstances, previous BWB assistance, available inventory, seasonal demand, and program capacity.

4 | WE CONTACT YOU

BWB will let you know whether assistance is approved, whether more information is needed, or whether you are waitlisted or referred to another resource.

5 | PICK UP YOUR FIREWOOD

Pickup at the BWB wood yard is the standard method. If you cannot reasonably pick up due to transportation, age, disability, mobility, medical, or caregiving barriers, tell us. Limited delivery may be considered but is not guaranteed.

How much help can BWB provide?

An approved household may receive up to 1/2 cord in one distribution and up to 1 cord during the heating season. Approval for one distribution does not guarantee another.

Important

BWB firewood is intended for heating the applicant's primary residence and may not be sold or bartered. Assistance is supplemental and is not intended to provide a household's entire seasonal firewood supply.

To apply or ask for help completing the application: bethelwoodbank@gmail.com | bethelwoodbank.org

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SUPPLEMENTAL FIREWOOD HEAT ASSISTANCE APPLICATION

2026-2027 Heating Season

Supplemental. Local. Need-Based. | Firewood is provided at no cost.

Bethel Wood Bank provides limited, supplemental firewood heat assistance to households in **Bethel, Greenwood, Woodstock, Hanover, Andover, Newry, Gilead, Albany Township, and Upton**. Limited exceptions may be considered. An approved household may receive up to 1/2 cord in one distribution, with a seasonal maximum of 1 cord. Pickup is standard; limited delivery may be available when reasonable pickup is not possible. Applicants do not need to participate in another assistance program.

1. ABOUT YOU

Name: _____

Street address: _____

Town / ZIP: _____

Mailing address, if different: _____

Phone: _____

Email: _____

Preferred contact: ☐ Phone ☐ Text ☐ Email ☐ Mail

Voicemail/text okay? ☐ Yes ☐ No ☐ Ask first

Preferred language / communication accommodation: _____

2. YOUR HOUSEHOLD

Number of people in household: _____

☐ Child(ren) under 18

☐ Adult age 65+

☐ Veteran

☐ Disability / significant mobility limitation

☐ None of these

☐ Prefer not to answer

☐ Health condition makes loss of heat especially dangerous: Yes

☐ No

☐ Prefer not to answer

Optional explanation: _____

3. HOW YOU HEAT YOUR HOME

☐ Firewood is primary heat

☐ Important supplemental heat

☐ Occasional / backup heat

☐ Do not currently use firewood

☐ Other heat: Oil

☐ Propane

☐ Electricity / heat pump

☐ Kerosene

☐ Pellet

☐ Other

☐ No other reliable heat

☐ Current usable firewood: None / almost none

☐ Less than 1/2 cord

☐ About 1/2-1 cord

☐ More than 1 cord

☐ Not sure

☐ Need is immediate / risk of running out

☐ Within 1-2 weeks

☐ Within next month

☐ Later in season / planning

☐ Current firewood dry and usable: ☐ No
Yes

☐ Some

☐ Not sure

4. YOUR NEED FOR ASSISTANCE

☐ Low / limited income

☐ Job loss / reduced work

☐ Unexpected household / family expenses

☐ Unexpected loss of wood supply

☐ Unable to afford enough firewood

☐ Heating / fuel emergency

☐ Temporary financial hardship

☐ Medical / caregiving expenses

☐ Housing / transportation expenses

☐ Other

Briefly, what is making it difficult to obtain enough firewood? _____

BETHEL WOOD BANK - SUPPLEMENTAL FIREWOOD HEAT ASSISTANCE APPLICATION

5. HOUSEHOLD INCOME AND OTHER ASSISTANCE

Income information helps us understand household circumstances. It is not the only factor considered.

- | | | |
|---|--|---|
| ☐ Under \$20,000 | ☐ \$20,000-\$29,999 | ☐ \$30,000-\$39,999 |
| ☐ \$40,000-\$49,999 | ☐ \$50,000-\$59,999 | ☐ \$60,000-\$74,999 |
| ☐ \$75,000 or more | ☐ Prefer to discuss directly | ☐ Prefer not to answer |
| ☐ HEAP / LIHEAP | ☐ SNAP | |
| ☐ MaineCare | ☐ TANF | |
| ☐ Municipal General Assistance | ☐ Social Security / SSI | |
| ☐ Veterans benefits | ☐ Other income-based assistance | |
| ☐ None | ☐ Prefer not to answer | |

Receiving assistance from another program is not required.

6. REFERRAL

- | | |
|---|--|
| ☐ Town / General Assistance | ☐ Community organization / social service |
| ☐ Food pantry | ☐ School |
| ☐ Healthcare provider | ☐ Veterans organization |
| ☐ Church / faith community | ☐ Friend / family / neighbor |
| ☐ Facebook / social media | ☐ BWB website |
| ☐ Other | |
| ☐ Referred by a specific organization: Yes | ☐ No |

Organization / contact: _____

- ☐ May BWB contact the referring organization if clarification is needed? Yes ☐ No ☐ Not sure

7. PICKUP OR DELIVERY

- | | | |
|--|---|---|
| ☐ I can pick up firewood | ☐ I may need help arranging pickup | ☐ I cannot reasonably pick up firewood |
| ☐ No suitable vehicle / trailer | ☐ Age / mobility limitation | |
| ☐ Disability | ☐ Transportation hardship | |
| ☐ Medical / caregiving responsibilities | ☐ No one available to help | |
| ☐ Other | | |

If delivery may be needed, note any access concerns:

- | | | |
|--|---|--|
| ☐ Narrow / difficult driveway | ☐ Steep driveway | ☐ Unpaved / seasonal road |
| ☐ Limited unloading space | ☐ Other | |

Pickup is the standard distribution method. Delivery resources are limited and delivery is not guaranteed.

8. PREVIOUS BWB ASSISTANCE THIS SEASON

- ☐ No ☐ Yes - about 1/2 cord ☐ Yes - other amount ☐ Not sure

Approximately when: _____

9. APPLICANT CERTIFICATION

By signing, I certify that the information provided is accurate to the best of my knowledge; the firewood is requested for heating my primary residence; I will not sell or barter firewood provided by BWB; I understand this is supplemental assistance; assistance depends on need, available inventory, seasonal demand, and program capacity; one approval does not guarantee additional assistance; delivery is limited and not guaranteed; and I will notify BWB if my circumstances materially change before assistance is provided.

Applicant signature: _____

Date: _____

If someone helped complete this application - name / organization / contact: _____

For online use: ☐ I certify the statements above and understand that checking this box serves as my certification.

FOR BETHEL WOOD BANK USE ONLY

Received: _____ By: _____

Service area: ☐ Eligible ☐ Outside ☐ Clarify

Decision: ☐ Approved ☐ Waitlist ☐ More info ☐ Not approved ☐ Referred

Decision date / reviewer: _____

Method: ☐ Paper ☐ Online ☐ Phone ☐ Referral ☐ Other

Urgency: ☐ Immediate ☐ High ☐ Standard ☐ Planning

Amount: _____ Method: ☐ Pickup ☐ Delivery

Notes / follow-up: _____